

TECHNOLOGY SERVICES COMMITTEE**COMMITTEE INFORMATION**

Name	Requested by	Requested date	Sponsor	Committee # & Comments
Technology Services Committee	Council	5/17/05 State CIO	J. Clark Kelso	6

COMMITTEE CHARTER

The Technology Services Committee (TSC) is charged with addressing issues related to services provided by, or that could be provided by, the State's Consolidated Data Center (Department of Technology Services [DTS]). The Committee will make recommendations to the State Chief Information Officer (CIO), Information Technology (IT) Council, and other relevant bodies on issues affecting the State IT Management interfaces with the DTS. In this period of rapid change, the Committee will provide a mechanism for making recommendations concerning varied topics pertaining to automation, technology services, and emerging technology initiatives and opportunities. The Committee operates under the guidelines approved by the IT Council. Membership consists of State Department CIOs, Agency Information Officers, and other IT Leaders. The TSC explores issues of mutual concern among State departments and its stakeholders as requested by the State CIO and IT Council. The Committee is further charged with review, and recommendations for the following key area:

State Of California IP Telephony (IPTel) Working Group: This Working Group will define common objectives for an existing pilot IPTel network, inclusive of measurements and tests to verify these objectives. Pilot outcomes will be measured against the defined objectives. Deliverables will include best practices for IP Telephony adoption as applicable to other State platforms and IPTel initiatives. The Working Group's initial task is to engage in an evaluation of the implementation by the California Department of Insurance of Voice-Over-IP (VOIP) Telephony and Call Center.

The IPTel Working Group meets regularly, currently on a bi-monthly basis beginning January 23, 2007. Meetings are open to the public. Meeting Dates: Meeting will be held in Sacramento as follows:

January 23, 2007 10:00-11:00, 2525 Natomas Park Drive, Suite 100, Conference Room 1
March 28, 2007, 10:30-12:00, 2525 Natomas Park Drive, Suite 100, Conf. Room 1
May 24, 2007, 10:00-11:30, 2525 Natomas Park Drive, Suite 100, Conf. Room 1
July 24, 2007, 10:30-12:00, 2525 Natomas Park Drive, Suite 100, conference Room 1
September 25, 2007, 10:00-11:30, 2525 Natomas Park Drive, Suite 100, Conf. Room 1
November 8, 2007 10:00-11:30, 2525 Natomas Park Drive, Suite 100, Conf. Room 1

COMMITTEE DELIVERABLE #1

Deliverable #	Requested by	Requested date	Requested Completion date	Actual Completion date & Remarks
1		State CIO	5/17/05	9/30/06

DELIVERABLE DESCRIPTION

Evaluation metrics for deployment of IP Telephony

COMMITTEE MEMBERS

Sponsor	Chair & Vice-chair	Members	Topics	Working-Groups
Clark Kelso, State CIO (916) 739-7302 ckelso@uop.edu <i>Priscilla Dodson</i> (916) 739-7302 pdodson@uop.edu	Chair: Calvin Rogers, DSS (916) 654-1039 calvin.rogers@dss.ca.gov <i>Toni Crespo</i> (916) 654-1039 toni.crespo@dss.ca.gov <i>Vice Chair:</i> Christy Quinlan, DHS CQuinlan@dhs.ca.gov (916) 440-7344 <i>Lisa McCartney</i> (916) 440-7342 McCartney@dhs.ca.gov	Alan Friedman, Park & Rec (916) 657-3373 afrie@parks.ca.gov Carlos Ramos, OSI carlos.ramos@osi.ca.gov (916) 263-4111 <i>Anh Tham</i> (916) 739-7704 Tanh(at)OSI Dave Dawson, SCO (916) 445-5184 ddawson@sco.ca.gov Nancy <i>Holtz</i> (916) 322-0809 naholtz@sco.ca.gov Jeff Wilcox, DCA Jeff_Wilcox@dca.ca.gov Gilbert Tafoya, DOT (916) 654-2225 gilbert.tafoya@dot.ca.gov Roy Simpson, CDI simpsonr@insurance.ca.gov (916) 492-3475 Nancy Catinari catinarin@ins.ca.gov Dianne Koelzer (916) 464-5445 Dianne.Koelzer@dcss.ca.gov Lisa Giorgi Lisa.Giorgi@dcss.ca.gov Bill Welty 916) 323-8375 WWelty@arb.ca.gov	Technology Services	IP Telephony